

Dear QCMR Users,

This Release Content Letter (RCL) denotes the features in **QCMR release**.

### **Objective**

Release 3.2.2 of QCMR includes following changes. **(09/04/20)**

### **Issue:**

- Ability for providers to enter data in QCMRs from CY 2019 (Jan – Mar 2019) onwards.
  - This was a quick fix based on request from business on the same day. (Email from Nicki on Fri 9/4/2020 10:25 AM)
  - This feature will be rolled back eventually, date yet to be determined. (Email from Mahesh on Fri 9/4/2020 1:34 PM)
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### **Objective**

Release 3.2.1 of QCMR includes following changes. **(06/23/20)**

### **Issue:**

- Career Service QCMR Form, staffing data field must accept decimal values.
  - EISS QCMR Form, Data field 17a month 3 auto sum value calculation fix, existing data fix and update.
  - Subprogram Start date and End date validations for invalid date.
  - Ticket Management: Manage Ticket label is removed, Create Ticket button is repositioned, removed “Status” column from ticket grid and added “Closed Date” column.
  - Send Email notification to QCMR and NJAMHAA email addresses upon ticket creation and update.
  - Ability to display up to 50 rows in Ticket Management System (TMS).
  - Increase font size in TMS screen.
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### **Objective**

Release 3.2 of QCMR includes an introduction of Ticket Management and Sub-Program expiration functionalities as well as modification of the application Users’ phone number extension to accommodate up to 7 digits. **(02/19/20)**

### **Issue:**

To accommodate an auditable and structured method of issues management, release 3.2 of QCMR includes Ticket Management System (TMS) functionality enabling QCMR application users including Provider and CO users the ability to log and track any issues through an in-application process.

In addition, a new functionality of deactivating Sub-Programs was developed and implemented to ensure data integrity.

As some of the phone number extensions have been identified to contain up to seven digits, the application has been modified to accommodate them.

A new role "Helpdesk Administrator" has been created with the sole purpose of opening tickets in Ticket Management System (TMS) and resolve/assign the tickets.

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**Objective**

Release 3.1.1 of QCMR includes issue identified by DMHAS. **(08/01/19)**

**Issue:**

In Legal Services QCMR form 10C Collateral Face -to-Face Legal Staff field populating incorrect value. In PACT QCMR form 15. Weighted Team Employment and Education Movement Score field is not allowing negative values.

In IOTSS QCMR form, Changes were made to calculate 10C. Total Face-to-Face Contacts (Sum of all Total Contacts) field value by sum of 10A and 10B fields.

QCMR submission deadline for provider agencies has been extended by 7 days. It will go back to 1 month on 8/8/19.

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**Objective**

Release 3.1.0 of QCMR includes issue identified by DMHAS. **(7/12/19)**

**Issue:**

By old logic, Provider agencies could not enter Residential QCMRs if Annex A was not entered in the system. To remove that constraint, changes were made to Subprograms module where CO users can now enter the data (Level of Supervision and Residential Type) for residential subprograms.

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**Objective**

Release 3.0.2 of QCMR includes issue identified by DMHAS. **(6/17/19)**

**Issue:**

In Career Services Supported Employment QCMR, data field 7i was not being calculated in case if the data fields 7a through 7h were all zeroes.

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**Objective**

Release 3.0.1 of QCMR includes issue identified by DMHAS.

**Issue:**

In certain scenarios, beginning caseload value is not prepopulating as ending case load of the last quarter. This issue has been fixed.

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This Release Content Letter (RCL) denotes the features in QCMR 3.0.0 release. **(6/11/19)**

**Objective**

Release 3.00 of QCMR offers revamped User Interface, functionality enhancements, and issue resolutions identified by application users and OIS staff.

**Key functionality enhancements:**

Re-write of entire application to fix known issues. User

Interface has changed but not drastically.

Underlying database structure has not changed drastically to ensure old queries written by business work fine.